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FORM <b>PTO-1449</b> (REV. 7-80) <b>NOV 08 2001</b> U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE LIST OF DOCUMENTS CITED BY APPLICANT (Use several sheets if necessary)	ATTY. DOCKET NO. COS97101	SERIAL NO. 09/159,503
APPLICANT(S): B. Reilly BARRY et al.		
FILING DATE September 24, 1998		GROUP 2761

## U.S. PATENT DOCUMENTS


* EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)
<i>BR</i>	4,160,129	07/1999	Peyser et al.	—	—	
<i>BR</i>	4,345,315	08/1982	Cadotte et al.	—	—	
<i>BR</i>	4,817,050	03/1989	Komatsu et al.	—	—	
<i>BR</i>	4,972,504	11/1990	Daniel Jr. et al.	—	—	
<i>BR</i>	5,041,972	08/1991	Frost	—	—	
<i>BR</i>	5,075,771	12/1991	Hashimoto	—	—	
<i>BR</i>	5,228,076	07/1993	Hopner et al.	—	—	
<i>BR</i>	5,245,533	09/1993	Marshall	—	—	
<i>BR</i>	5,285,494	02/1994	Sprecher et al.	—	—	
<i>BR</i>	5,315,093	05/1994	Stewart	—	—	
<i>BR</i>	5,369,571	11/1994	Metts	—	—	
<i>BR</i>	5,490,060	02/1996	Malec et al.	—	—	
<i>BR</i>	5,526,257	06/1996	Lerner	—	—	
<i>BR</i>	5,551,025	08/1996	O'Reilly et al.	—	—	
<i>BR</i>	5,563,805	10/1996	Arbuckle et al.	—	—	
<i>BR</i>	5,610,915	03/1997	Elliott et al.	—	—	

## FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
<i>BR</i>	WO 97/23988	07/1997	PCT	—	—		
<i>BR</i>	WO 99/01826	01/1999	PCT	—	—		

## OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

<i>BR</i>	Biggs, M., <i>Inforworld</i> , June 16, 1997, v. 19, no. 24, p. 82+
<i>BR</i>	Burch, B., "AT&T, MCI to release new management tools", <i>Network World</i> , January 17, 1994, p. 19
<i>BR</i>	Newswire Association, Oct. 13, 1997, McAfee's Self Service HelpDesk Web Site
<i>BR</i>	Porter, T., "MCI offers tracking system", <i>Service News</i> , April 1994, p. 17
<i>BR</i>	Shklar, L., et al., "MetaMagic: Generating Virtual Web Sites Through Data Modeling," <a href="http://www.scope.gmd.de/info/www6/posters/714/poster714.html">http://www.scope.gmd.de/info/www6/posters/714/poster714.html</a>
<i>BR</i>	Yager, T., "Mixed Messages", <i>UNIX Review</i> , v. 16, n. 2, p. 29, Feb. 1993

EXAMINER 	DATE CONSIDERED 12/21/01
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FORM PTO-1449  
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<i>JB</i>	5,630,066	05/1997	Gosling	—	—	
<i>JB</i>	5,699,528	12/1997	Hogan	—	—	
<i>JB</i>	5,787,412	07/1998	Bosch et al.	—	—	
<i>JB</i>	5,825,769	10/1998	O'Reilly et al.	—	—	
<i>JB</i>	5,848,396	12/1998	Gerace	—	—	
<i>JB</i>	5,870,558	02/1999	Branton, Jr. et al.	—	—	
<i>JB</i>	5,877,759	03/1999	Bauer	—	—	
<i>JB</i>	5,884,032	03/1999	Bateman et al.	—	—	
<i>JB</i>	5,907,681	05/1999	Bates et al.	—	—	
<i>JB</i>	5,915,001	06/1999	Uppaluru	—	—	
<i>JB</i>	5,920,542	07/1999	Henderson	—	—	
<i>JB</i>	5,923,016	07/1999	Fredregill et al.	—	—	
<i>JB</i>	5,930,764	07/1999	Melchione et al.	—	—	
<i>JB</i>	5,930,804	07/1999	Yu et al.	—	—	
<i>JB</i>	5,958,016	09/1999	Chang et al.	—	—	
<i>JB</i>	5,961,602	10/1999	Thompson et al.	—	—	
<i>JB</i>	5,963,925	10/1999	Kolling et al.	—	—	
<i>JB</i>	5,966,695	10/1999	Melchione et al.	—	—	

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DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION
					YES NO

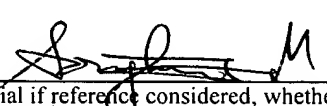
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

<i>JB</i>	"Carriers Improve Net Management Services", <i>Communications Week</i> , p. 74	May 2, 1994
	"Network management; new software platform enhances...", Product Announcement, <i>Edge</i> , on & about AT&T, v. 10, n. 375, p. 11(1)	Oct. 2, 1995
<i>JB</i>	"New software platform enhances network management capabilities...", <i>Business Wire</i> , p. 9281122	Sept 18, 1995
<i>JB</i>	"User's Guide: Microsoft Access", Microsoft Corporation, 1994, pp. 378,594,599, 630-632 (13)	

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U.S. PATENT DOCUMENTS						
* EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)
AB	5,970,467	10/1999	Alavi	—	—	
AB	5,974,396	10/1999	Anderson et al.	—	—	
AB	5,974,441	10/1999	Rogers et al.	—	—	
AB	5,982,891	11/1999	Ginter et al.	—	—	
AB	5,991,733	11/1999	Aleia et al.	—	—	
AB	5,999,972	12/1999	Gish	—	—	
AB	5,999,973	12/1999	Glitho et al.	—	—	
AB	6,014,647	01/2000	Nizzari et al.	—	—	
AB	6,014,702	01/2000	King et al.	—	—	
AB	6,031,904	02/2000	An et al.	—	—	
AB	6,032,184	02/2000	Cogger et al.	—	—	
AB	6,044,144	03/2000	Becker et al.	—	—	
AB	6,049,602	04/2000	Foladare et al.	—	—	
AB	6,058,381	05/2000	Nelson	—	—	
AB	6,065,059	05/2000	Shieh et al.	—	—	
AB	6,073,105	06/2000	Sutcliffe et al.	—	—	
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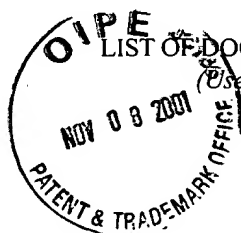
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<i>RD</i>	6,073,241	06/2000	Rosenberg et al.	7	1	
<i>RD</i>	6,078,891	06/2000	Riordan et al.	7	1	
<i>RD</i>	6,078,924	06/2000	Ainsbury et al.	7	1	
<i>RD</i>	6,085,190	07/2000	Sakata	7	1	
<i>RD</i>	6,091,808	07/2000	Wood et al.	7	1	
<i>RD</i>	6,094,655	07/2000	Rogers et al.	7	1	
<i>RD</i>	6,115,693	09/2000	McDonough et al.	7	1	
<i>RD</i>	6,131,095	10/2000	Low et al.	7	1	
<i>RD</i>	6,134,584	10/2000	Chang et al.	7	1	
<i>RD</i>	6,145,001	11/2000	Scholl et al.	7	1	
<i>RD</i>	5,995,948	11/1999	Whitford et al.	7	1	

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